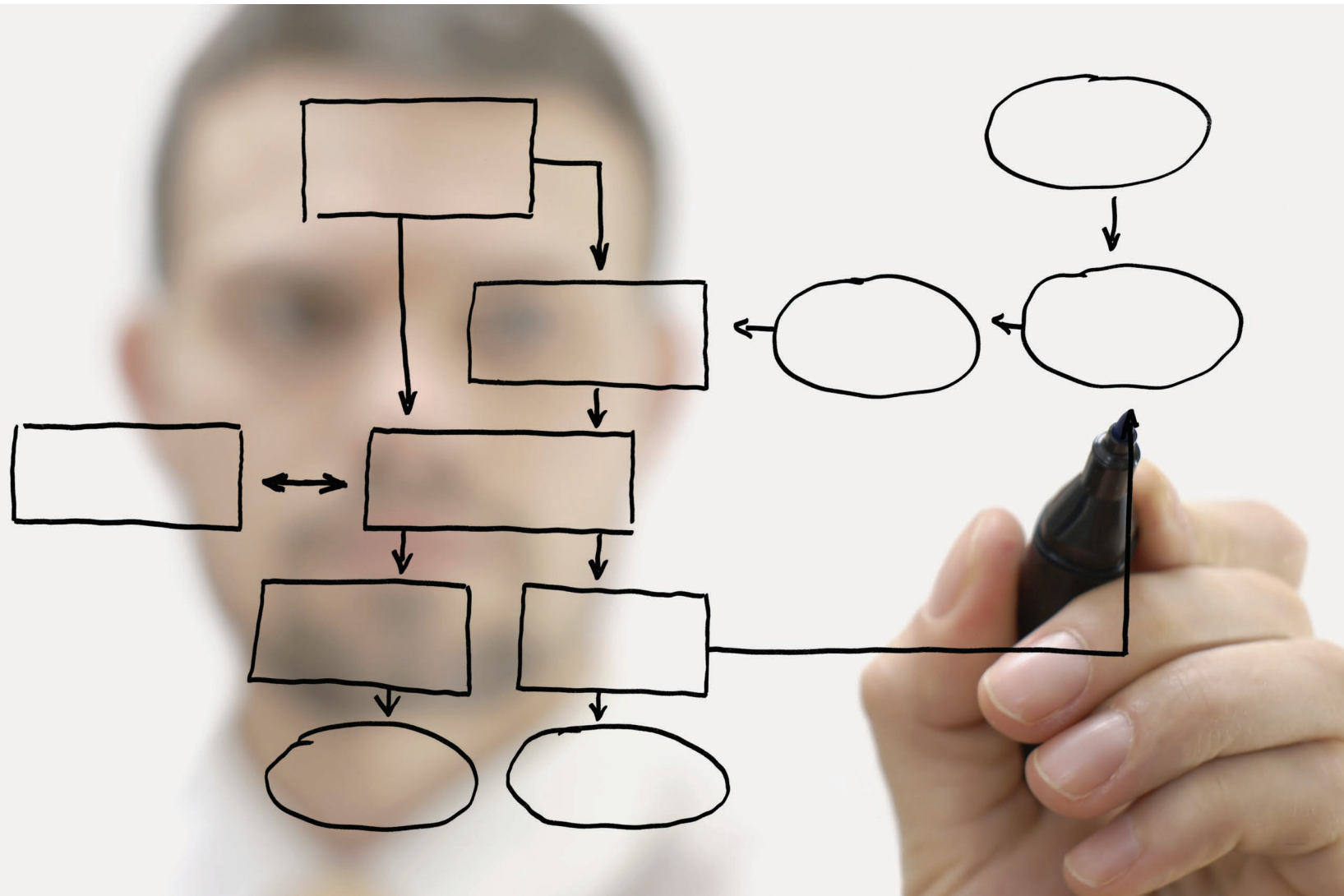


Your market success is all in the process.



No one better understands the link between process and potential.

It takes enormous effort to be competitive on both a national and a global basis. On one hand, you need to meet stringent market entry requirements. On the other, you need to meet the requirements of your customers. To complicate matters further, you need to do it as efficiently and cost-effectively as possible, all while adding value to your products and processes.

At Intertek, we do more than just issue certificates. We understand that to be successful, your organization must earn its certification in the most efficient manner possible. As you prepare for initial certification, we'll be sure you have a complete understanding of the requirements you must meet, the resources and time you should allocate, and the common pitfalls others have faced and overcome. During certification our expert, professional auditors will work with you to ensure that you fully understand the audit methodology, helping you avoid the loss of production or efficiency. And as you maintain your certification, our relevant industry experience translates into your ability to leverage best practices for continual improvement.

From multi-divisional corporations to smaller entrepreneurial firms, clients all over the world have experienced the benefits of our expertise and our reputation for accuracy, integrity and confidentiality. With Intertek as your partner, you can unlock the full potential of your management system and be prepared to meet your challenges head-on.



"Our Intertek auditors' courteous and professional manner was offered not only to our audit team but extended itself to all the participants as well. The response I have since received back from the floor is that our employees were made to feel comfortable and valued during the audit by Intertek. The Quality team feels that they are truly WORLD CLASS AUDITORS."

Fleet Canada Inc.



You're looking for very specific credentials. Let's start with ours.

Intertek is accredited by several internationally-recognized bodies to provide management systems certification services. No matter where your business takes you, your Intertek certificate will be fully recognized.

Visit our website at www.intertek-sc.com for details on our accreditations.



You want your process to elevate performance. That's why we're here.



"When we came to Intertek for our ISO 13485 registration, we told them our schedule and they committed to it. We went through some difficulties, but the people we worked with were very professional and made adjustments to accommodate our tight timeframe. They worked with us quickly and were very responsive."

Optical Integrity, Inc.

Whether you're seeking a single certification, or building a complex management system across multiple product types or industries, Intertek has the services you need to bring your system to the next level.

Quality Management Systems Certification

ISO 9001 helps you to develop a Quality Management System (QMS) to meet your customers' quality requirements while continually improving operational processes. Since the standard is neither industry- nor product-specific, it may be used by virtually any organization that provides a product or service.

Environmental Management Systems Certification

ISO 14001 – a voluntary, internationally-recognized Environmental Management Systems (EMS) standard – helps your organization identify critical environmental aspects, and work systematically to reduce any harmful effects on the environment.

Aerospace Industry Certification Services

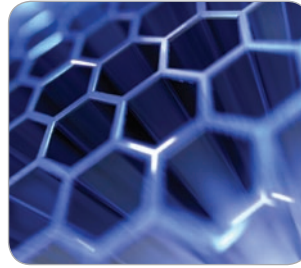
The AS9100 series of standards (including AS9100, AS9003, AS9110, and AS9120) was specially developed to provide quality requirements for companies in the aerospace industry. In many cases, to be considered a qualified supplier for a major OEM, you must achieve certification to one of these standards.

Automotive Industry Certification Services

ISO/TS 16949 was developed to promote a common quality system approach among all suppliers and subcontractors in the supply chain. The standard can help your organization improve product and process quality and reduce the need for multiple third-party audits.

Medical Industry Certification Services

Having a third-party certified quality system is often a market-entry prerequisite for medical device manufacturers. We provide ISO 13485/CMDCAS (quality management system) and ISO 14971 (risk management system) certification, quality assurance evaluations for Annexes II, V, and VI of the Medical Device Directive (MDD), and quality system assessments for compliance under Japan's Pharmaceutical Affairs Law, among other services.



If your certification isn't leading to a better process, it's time you located better certification.

Even if you're already certified, there's no need to settle for your current registrar's high costs and spotty customer service. You can seamlessly transfer your registration and immediately experience the advantages of being an Intertek client – including our global reach, responsive staff, and unique approach to certification. Rest assured, there will be no interruption to your certification - we'll simply continue the audit cycle with your next assessment activity. And, unlike other registrars, there is no extra cost for the transfer itself.

Telecommunications Industry Certification Services

Based on and including ISO 9001, TL 9000 allows a telecommunications company to customize its quality system and certification to its individual application: hardware, software, or service. In addition to reducing the cost of on-site inspections, organizations certified to TL 9000 can access performance benchmarking reports to further assist with continual improvement efforts.

Occupational Health and Safety Management Systems Certification

The OHSAS 18001 standard introduces a systematic approach to assess hazards and risks in the workplace and implement preventative measures as part of day-to-day operations. This system can help your organization to be in compliance with both current and future occupational health and safety laws.

Food Industry Certification Services

Organizations implementing ISO 22000, which includes the principles of the Codex HACCP system, can implement a food safety management system to cover the key requirements of several global food safety standards with a single document. Additionally, the British Retail Consortium (BRC) standards provide guidelines to ensure that retailers and their own branded food products meet both legal and customer requirements.

Certification Services for Hazardous Substance Compliance

With the internationally-recognized QC 080000 standard, manufacturers of electrical and electronic products and components can implement a Hazardous Substance Process Management (HSPM) system to cover the key requirements of environmental protection (EP) directives. And with Intertek's proprietary Restricted Substance Compliance Management System (RSCMS) specification, your organization can cost-effectively include risk management requirements when developing its response to EP requirements.

IT Service and IT Security Management Systems Certification

ISO 20000 promotes the adoption of an integrated process approach to delivering well-managed, high-quality IT services. ISO 27001 provides specifications and guidance for integrating information security principles in to your overall management system.

Corporate Social Responsibility Certification

SA8000, the ICS Code of Conduct, the BSCI monitoring system, the Ethical Trading Initiative (ETI), WRAP certification, and ICTI certification all provide credible, comprehensive, and efficient tools for assuring compliance with internationally-accepted labor principles.



We're global. We're grounded.

Your business knows no boundaries – and neither does ours. Wherever you do business, there's an Intertek office and qualified auditors nearby. To start a project, contact us at one of our regional offices below, or visit us online at www.intertek-sc.com.

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